



A BICO COMPANY

CAREER OPPORTUNITY: Technical Support Specialist

Echo is a fast-growing company dedicated to improving microscopy. With progressive design, we empower our users to change the way they view science. We love working with brilliant people to create, build, and promote the best products in our industry.

We are seeking a technical support specialist who will be responsible for supporting ECHO software with customers and field sales team.

Success will require a strong work ethic, a desire to learn and progressive forward thinking.

ESSENTIAL FUNCTIONS:

- Support ECHO software
- Work with service and sales teams to support customers
- Support via phone, teamviewer or in person if necessary
- Answer phone and email to support customers and ECHO software

WHO YOU ARE:

- A passionate person excited to learn about microscopy
- Possess exceptional presentation and verbal communication skills
- Willingness to go above and beyond
- A fast learner (and good listener) who works well with others

MINIMUM REQUIREMENTS:

- Bachelor's degree in life sciences or related field

BONUS POINTS:

- Have used microscopes and imaging software in the past

WHAT WE OFFER:

- An opportunity to join a dynamic microscopy company that is making an impact on life science research
- The opportunity to join an incredible team
- Base Salary + Bonus
- Medical, Dental, and Vision Insurance
- 401K with employer matching

Applicant must be legally authorized to work in the US and must not require present or future sponsorship. Send your resume to: jobs@discover-echo.com